

2009 Monthly Statistics for ACCT Field Services

Field Service Enforcement Activities

New Cases	January	February	March	April	May	June	July	YTD	
	New and reopened cases	214	181	295	333	440	500	341	2,304
	Cases open with no activity	-	-	-	-	-	11	2	13
	Cases open and disposition pending	8	14	8	37	38	40	12	157
	Cases completed and closed	206	167	136	296	402	449	302	1,958

Complaint Actions	January	February	March	April	May	June	July	YTD	
	Site inspections performed		449	416	457	654	846	215	3,037
	Animals impounded after investigation			20	83	147	23	1	274
	Code violations issued	27	33	17	13	13	23	19	145
	Dogs licensed							-	-

Complaint Types	January	February	March	April	May	June	July	YTD	
	Farm	1	4	5	19	23	19	1	72
	Cruelty	51	22	10	33	17	20	13	166
	Nuisance	69	72	154	154	148	178	148	923
	At Large	40	23	79	136	102	128	122	630
	Barking Dog	87	72	163	221	235	265	152	1,195
	Wildlife or Illegal Animal	2	-	5	19	25	21	3	75
	Carriage Horses	2	3	3	10	13	13	3	47

2009 Monthly Statistics for ACCT Field Services

Field Service Technician Activities

		January	February	March	April	May	June	July	YTD
Service Requests	Requests Received for Services	1,266	1,151	1,477	1,640	1,807	2,147	2,096	11,584
	Requests Completed	1,064	960	1,196	1,327	1,425	1,595	1,533	9,100
	Requests Resolved w/out on site Service	202	191	281	313	382	552	563	2,484
		Animals Picked Up							
		January	February	March	April	May	June	July	YTD
Animals Picked Up	Total animals picked up	465	505	675	880	977	1,047	1,064	5,613
	Stray (live)	382	386	579	756	821	889	960	4,773
	Owned (live)	83	119	96	124	156	158	104	840
		Requests Resolved without Service							
		January	February	March	April	May	June	July	YTD
Requests Resolved without Service	Owner/finder found alternate solution	18	22	9	16	23	23	24	135
	Brought animal(s) to shelter	7	3	8	6	11	12	19	66
	Animal's owner was located	11	5	4	4	9	12	4	49
	Call was cancelled by caller			118	135	135	170	191	749
	Call was cancelled by dispatch			126	131	190	299	301	1,047
	Duplicate record in computer			19	21	14	36	24	114